

## VISALIA CONVENTION AND VISITORS' BUREAU

Wednesday, April 10, 2024 • 9:00 a.m. Meeting Minutes Visalia City Administration Office-Board Room, 220 N Santa Fe St, Visalia, CA 93292

Vice Chair: Katy Young Staff: Sherrie Bakke						
Members Present: Anil Chagan Rick Feder Carrie Groover Aaron Hensley Roger Hurick Bob McKellar John Oneto Samantha Rummage-Mathias			Members Absent: Steven Nelsen -E Brett Taylor—E Adrian Reynosa Michael Seaward	Present - 9 Absent – 4 Quorum – Y	Others Present/Guests: John Lollis, Deputy City Mange	
TOPIC			Discussion/Recommendations		ACTION	RESPONSIBLE
1	Public Comment	, This time is al	ng, Vice Chair called the meeting to or llowed for comments on subject matters pertaining to a be allowed three minutes. No action can be taken, at nent.	tems on the agenda. Each	No Public Comment	Young
2.	Minutes		ptioned to approve the March 20, 2024 d. Hurick seconded the motion. Motion n.	0	Approved 3/20/2024 Minutes.	Feder, Hurick

3.	Financial Report	John Oneto presented the financials with the following notations and discussion:	Approved March 2024 financials	Groover/ Rummage- Mathais
		<ul> <li>Receivables collected from TMD in March 2024 includes payment for January – April services.</li> <li>City of Visalia has been invoiced but not received.</li> <li>VCVB financial are based on GAAP for Accrual accounting. Invoices are posted as income at the time they are issued.</li> <li>Treasure and staff reviewed the financial status at the end of the first quarter with the following observations: <ol> <li>The expense associated with updating our financial reports to accurately document the income and expenses associated with implementing the VTMD Management District Plan were more than anticipated.</li> <li>Wage allocation is not track noting a vacancy in the sales position.</li> <li>No adjustments in the budget are requested at this time. There may be a request to adjust budget allocations, mid-year.</li> </ol> </li> <li>Groover motioned to approve the financials as presented for filing. The motion was seconded by Rummage-Mathais. Motion approved.</li> </ul>		Mathais

4.	A financial policy clarifies the roles, authority and responsibilities for essential financial management activities and decisions.	Approved VCVB Financial Policy	Rummage- Mathais/ Hensley
	Without an adopted policy, staff and board members operate under a set of assumptions that may or may not be accurate or productive.	l Olicy	Tiensley
	The executive committee reviewed the draft financial policy, made edits and are presenting the policy before you for adoption.		
	Rummage-Mathais motioned to approve the VCVB Financial Policy as presented. Hensley seconded the motion. Motion carried.		

5. Executive Director	Admin and Operations		
Update	City of Visalia Meeting Request	Information Only	Bakke
	Completed Goals and Objectives with Veronica	/	
	• Our website is in regulatory compliance with the 2024 Changes to		
	Consumer Data Privacy:		
	1.Implied vs Explicit Consent		
	2. Strictly Necessary Cookies		
	Convention Sales		
	<ul> <li>13 "Citywide" Conventions in 2023 – 20 booked in 2024.</li> </ul>		
	<ul> <li>3 FAM tours in April - 1 has already signed, one was a loss we have</li> </ul>		
	reengaged.		
	• We are tracking all lost business with lost reason. Need a reporting		
	structure.		
	<ul> <li>Convention Sales Video Estimates – the call to action is make a</li> </ul>		
	site selection visit to Visalia.		
	<ul> <li>Redirect ads through Cvent - our pending redirect ads in Cvent</li> </ul>		
	will lead to this video.		
	This week is the International DX Convention followed by United		
	Pentecostal Youth Convention.		
	SWOT Visits with meeting planners		
	• Knights of Columbus – will be in town this weekend.		
	May 14. Need donations of alcohol for their putting contest, items		
	for the SWAG Bag advertisement in souvenir program		
	Tourism Update		
	French FAM Tour		
	German Student Group – 43, John Oneto     Sagueia Bark read improvements		
	Sequoia Park road improvements		
	Concierge College     Cal Travel Advesses Day in Sacramente		
	Cal Travel Advocacy Day in Sacramento		
	Destination Development		
	Survey of tourism assets –		
	<ul> <li>2 taskforces for developing the grant program and working on the</li> </ul>		
	World Cup/Olympics plan.		
	In A Landscape: September 15		

		<ul> <li>US Poet Laureate, Ada Limon to Visit national parks as part of You are here poetry project. (Working with Sequoia Parks Conservancy</li> <li>Wine Walk in partnership with Visalia Heritage using the Ultimate Playground theme.</li> </ul>	
9.	Adjourn	The meeting was adjourned at 9:59 am	Young

The next regular meeting: Wednesday, May 8, 2024, 9:00 am